

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Clymer, Shawn Allen, et al.
Serial No. : 10/612,190
Filed : July 02, 2003
Title : Early Warning of Potential Service Level Agreement Violations
(As Amended herein)
Attorney Docket : RSW920030046USI/IBM037PA
Examiner : Tang, Kenneth
Art Unit : 2195
Confirmation : 4146

MS Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

PRELIMINARY AMENDMENT

This paper is submitted as a preliminary amendment pursuant to 37 C.F.R. §1.115 and is being filed after the filing of the above-identified application and before the receipt of a first action from the Examiner.

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Claims are reflected in the listing of claims, which begins on page 3 of this paper.

Remarks/Arguments begin on page 11 of this paper.